



**CANADIAN UNION OF POSTAL WORKERS
SYNDICAT DES TRAVAILLEURS ET TRAVAILLEUSES DES POSTES**

LOCAL 718, BOX 3489, COURTENAY, B.C. V9N 6Z8

AFFILIATIONS: CANADIAN LABOUR CONGRESS • POSTAL TELEGRAPH, TELEPHONE INTERNATIONAL
CONGRES DU TRAVAIL DU CANADA • INTERNATIONALE DES POSTES, TELEGRAPHES, TELEPHONES

Canada Post Corporation Strategic Review Committee
330 Sparks Street (HCCR)
Ottawa, Ontario
K1A 0N5

August 28, 2008

Dear Committee Members

I am writing on behalf of the sixty seven members of the Courtenay Local 718 to express our concerns for the Strategic Review Committee and its' mandate.

Twelve years ago there was a review that was done publicly with positive results and the results were never acted upon. Now we are faced with another review, except this time is it behind closed doors and not advertised to the public. It suggests that the results of the review will be manipulated to fit the government of the day.

Not only are you playing with peoples basic form of communication, you are attempting to open Letter Mail to deregulation. Deregulation suggests that letter mail will not be affected , but enhanced. This not true, and has been proven around the World that deregulation will tear the heart out of a Post Office.

Most Countries suggest deregulation because of a failing Post Office and a growing subsidy, creating a burden to its' citizens'. This is not the case with Canada Post. Canada Post is earning Billions and is financially stable, turning over Millions to the Federal Government as a dividend. So this committee would seem rather suspicious to those who keep an interest in the workings of the Post Office.

Now for the perspective from the workplace.

We as workers have noticed a disregard for First Class Mail, and residential customers, in fact most home based businesses are in new developments and receive no door-door delivery or pick up of Mail. The buildup of Supervisors to monitor admail and addressed admail while that cost could have implemented door-door to the Urban calls that are put into community mail box delivery. Canada Post has had an obsession with its' "200 best customers" for the past year to the point of discipline for not delivering addressed admail a third and fourth time to the customer until they mark "return to sender". Canada Post is also suggesting to the customer that it contact the previous tenant or owner and ask them to put in a change of address, washing its' hands of responsibility to inform the "200" best customers to clean up its' mailing list.

With the hiring of 2 Supervisors at a cost of well over \$70,000 each (with benefits and training) could have been better spent. Prior to the hiring we had 2, now we have 4.

As workers we feel that Moya Green has turned the clock back 20 years in the treatment of employees and customers, and that she is out of touch with the reality of Postal operations.

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THE STRUGGLE CONTINUES — LA LUTTE CONTINUE

We have persevered several out-of-control heads of Canada Post in the past and will survive this one.

The good people in the past that started to improve Canada Post were removed from office for their foresight and passion to improve employee relations, and build customer confidence.

Our small community has suffered enough of cut backs and the only Federal presence that we see every day is the Post Office. The community has suffered enough, and to end universal postal service would only punish small cities and towns across Canada.

In closing, we are proud to work for a corporation that affects each and every Canadian on a daily basis from Coast to Coast to Coast. We are not confident of the people that control Canada Post on a daily basis.

Wayne Woods

A handwritten signature in black ink, appearing to read 'Wayne Woods', with a long horizontal flourish extending to the right.

President
Local 718
Courtenay, B.C.